





Course Layout and Overview



Unit One: Leadership

Unit Two: Motivation

Unit Three: Conflict Management

Unit Four: Team Development

Unit Five: Group Dynamics



Unit Two Learning Outcomes

- Contrast how leadership styles affect individual motivation and their impact on performance
- Evaluate motivation practices that turn employees into high performers
- Compare the different roles, responsibilities, and structures of motivation and how they influence behavior
- Analyze how organizational strategy, culture, and technology all have to be aligned for employees to be motivated for high performance



Why are Learning Outcomes Important?

- Every learning outcome ties back to course materials and content.
- Assessments are tied to each learning outcome.
- Test preparation



Unit Two Overview Topics

- How leaders impact performance
- Motivational practices for high performance
- Roles, responsibilities and structure of motivation
- Organizational structure, culture and technology alignment for high performance



Motivation Vocabulary

- Company culture
- Employee motivation
- Motivational practices
- Organizational climate
- Organizational structure

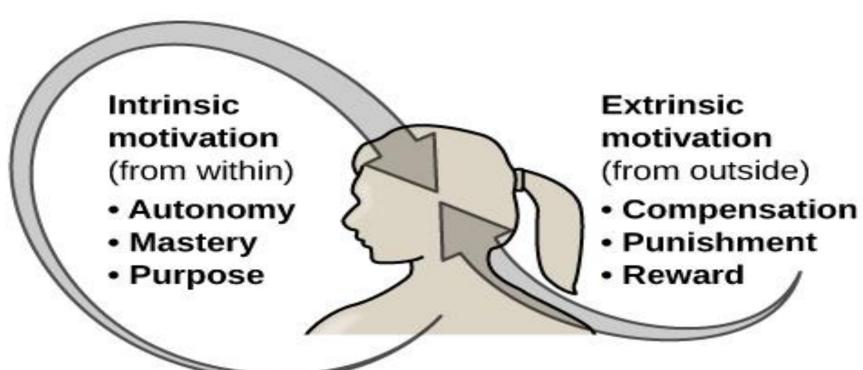


How Leaders Impact Performance

- How do leader's impact performance?
- Employee motivation
- Examples of transformational and autocratic leaders



Intrinsic vs Extrinsic Motivation





Motivational Practices for High Performance

- How can a manager motivate employees?
- Turning employees into high performers
- Motivational practices



Roles, Responsibilities and Structure Related to Motivation

- Why organizational structure is important
- How organizational structure affects employee motivation
- Examples



Motivation and Goals





Organizational Structure, Culture and Technology

- Company structure
- Organizational climate
- Company culture



Conclusion

- Unit Two Learning Objectives
 - Contrast how leadership styles affect individual motivation and their impact on performance
 - ► Evaluate motivation practices that turn employees into high performers
 - Compare the different roles, responsibilities, and structures of motivation and how they influence behavior
 - Analyze how organizational strategy, culture, and technology all have to be aligned for employees to be motivated for high performance



What's Next?

Unit Three Conflict Management



